

Thank you for choosing Phytotronics to repair your unit.

Please complete form and return with unit.

Units to be repaired under warranty need to be returned with copy of receipt.

**\*\* Due to parts obsolescence, we are unable to repair the following 1626 models \*\***

**\*\* A, B, C, or D 120V (we can still repair D's with an external plug in transformer) \*\***

**\*\* Due to parts obsolescence, we are unable to repair Gem2 (4 hour) or Gem6 (4 hour) \*\***

Company Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_ Purchased from: \_\_\_\_\_

Please provide a **detailed** description of the discrepancy: \_\_\_\_\_

We charge \$95-340 to repair non-warranty Trident, 1626D with plug in transformer, Gemini 6A, Gemini 2A, 12A and Nova controllers. For Water Max, Mini Mist and Water Plus controllers we charge \$215-375 to repair non-warranty units. Please tell us your max amount willing to spend \$\_\_\_\_.00

For controllers which are inspected but are found to be working without issue, we charge \$50. We assume no liability for units that are out of warranty. No refunds will be issued on non-warranty units that are determined, at our sole discretion, to be beyond repair. Any repairs made are warranted for a period of 90 days. The limitations described under the original limited warranty apply to any repair or replaced product, whether or not under warranty.

As a service, we offer loaner units to our customers. **Loaners are purchased up front at full price,** but we cover the shipping to you via UPS Ground. When the loaner is returned in good condition, and working order, in a timely manner we will issue credit for the purchase, less a \$50 processing fee. **Any loaner kept for longer than 10 business days after receipt of repaired unit OR 45 days after shipment of loaner will be considered a final purchase, and no credit will be issued.** *To order a loaner, please call 314-770-0717.*

**Phytotronics will not pay any express shipping charges.**

**The customer will pay any express shipping. Last pick up at 2:30 pm central standard time.**

It is recommended that the customer insure the unit being returned for repair. **Phytotronics does not assume any liability for items damaged in shipping.**

Please make a copy of this form for your records.

Questions? Please call: 314-770-0717 or Email Cliff Hoogland at: [choogland@phytotronics.com](mailto:choogland@phytotronics.com)

**Please email tracking number when applicable (i.e. when using UPS or FEDEX) to: [choogland@phytotronics.com](mailto:choogland@phytotronics.com)**

Phytotronics will accept a check or money order.

Payment can be made over the phone.

Please send to the address below and enclose this sheet with your controller.

**Phytotronics Repairs**

**13688 Rider Trail North**

**Earth City, MO 63045**