

Thank you for choosing Phytotronics to repair your unit.

Please complete form and return with unit.

Units to be repaired under warranty need to be returned with copy of receipt.

**** Due to parts obsolescence, we are unable to repair the following 1626 models ****

**** A, B, C, or D 120V (we can still repair D's with an external plug in transformer) ****

**** Due to parts obsolescence, we are unable to repair Gem2 (4 hour) or Gem6 (4 hour) ****

Company Name: _____

Contact Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime Telephone: _____

Fax: _____

Email: _____

Model: _____ Serial Number: _____ Purchased from: _____

Please provide a **detailed** description of the discrepancy: _____

We charge \$95-340 to repair non-warranty Trident, 1626D with plug in transformer, Gemini 6A, Gemini 2A, 12A and Nova controllers. For Water Max, Mini Mist and Water Plus controllers we charge \$215-375 to repair non-warranty units. Please tell us your max amount willing to spend \$____.00

For controllers which are inspected but are found to be working without issue, we charge \$50. We assume no liability for units that are out of warranty. No refunds will be issued on non-warranty units that are determined, at our sole discretion, to be beyond repair. Any repairs made are warranted for a period of 90 days. The limitations described under the original limited warranty apply to any repair or replaced product, whether or not under warranty.

As a service, we offer loaner units to our customers. **Loaners are purchased up front at full price,** but we cover the shipping to you via UPS Ground. When the loaner is returned in good condition, and working order, in a timely manner we will issue credit for the purchase, less a \$50 processing fee. **Any loaner kept for longer than 10 business days after receipt of repaired unit OR 45 days after shipment of loaner will be considered a final purchase, and no credit will be issued.** *To order a loaner, please call 314-770-0717.*

Phytotronics will not pay any express shipping charges.

The customer will pay any express shipping. Last pick up at 2:30 pm central standard time.

It is recommended that the customer insure the unit being returned for repair. **Phytotronics does not assume any liability for items damaged in shipping.**

Please make a copy of this form for your records.

Questions? Please call: 314-770-0717 or Email Cliff Hoogland at: choogland@phytotronics.com

Please email tracking number when applicable (i.e. when using UPS or FEDEX) to: choogland@phytotronics.com

Phytotronics will accept a check or money order.

Payment can be made over the phone.

Please send to the address below and enclose this sheet with your controller.

Phytotronics Repairs

13688 Rider Trail North

Earth City, MO 63045